

Service Order

This Service Order is between Rackspace US, Inc/Rackspace International GmbH ("Rackspace" or "We") and the customer who signs below ("Customer" or "You"). The following terms are incorporated in this Service Order by reference:

- i. This Service Order is subject to and governed by the Rackspace Master Services Agreement ("MSA") located at <https://www.rackspace.com/information/legal/msa> as of the date of your acceptance of this Service Order

The Agreement constitutes the complete and exclusive agreement between the parties regarding the subject matter and supersedes and replaces any prior understanding or communication, written or oral. The individual signing represents to Rackspace that they are authorized to sign on behalf of Customer. Customer accepts the terms of the Agreement, including any document or terms referenced above.

Accepted by Customer (All Fields Required)

Signature: _____
Printed Name: _____
Job Title: _____
Company: _____
Date: _____

Accepted by Rackspace US, Inc/Rackspace International GmbH

Signature: _____
Printed Name: _____
Job Title: _____
Date: _____



Services

Current Customer Information:

Company Name:
Data Center:
Service Level:
Term:

Services Detail:

Option 1

Configuration 1

Line Item		Data Center		
Quantity	Per Unit Fees		Totals	
	Setup	Monthly	Setup	Monthly



Service Order Total

Monthly Recurring (1)	\$0.00 USD
Monthly Utility Fee (2)	\$0.00 USD
Total Monthly Invoice (3)	\$0.00 USD
Setup Fee	\$0.00 USD
One Time Fee	\$0.00 USD
Total One Time/Setup Fee	\$0.00 USD

Please note that the prices above exclude applicable taxes

1. Your Services Description may comprise several distinct services. Rackspace may raise an invoice for each service separately on the service's online date.
2. Monthly Utility Fee may change based on usage.
3. The amount due under the Total Monthly Invoice may change if your use of bandwidth-based products and services exceeds the subscribed amount.

Component Substitution

Rackspace reserves the right to substitute hardware or software in connection with Services described in the Service Order ("Component Substitution") provided such Component Substitution allows for the same or an increased level of performance relative to the then-existing component and is at no additional cost to Customer. Rackspace will coordinate any Component Substitution which may impact the solution with Customer to minimize any such potential impact.



Customer Contact Information

Account Setup

Customer Information Legal Name: Tax ID (EIN):	Primary Domain: Referred By:
Authorized Contacts <i>NOTE: Information and/or support won't be provided to any party not listed herein. The provided domain name will be only used for server naming purposes.</i>	
Primary Contact (Required)	Billing Contact (If different than Primary Contact)
Name:	Name:
Job Title:	Job Title:
Telephone:	Telephone:
E-mail:	Email:
Address:	Address:
County:	County:
Technical Contact (If different than Primary Contact)	Authorized Signatory (If Applicable)
Name:	Name:
Job Title:	Job Title:
Telephone:	Telephone:
E-mail:	E-mail:
	Authorized Signatory (If Applicable)
	Name:
	Job Title:
	Telephone:
	E-mail:

Privacy Notice: By submitting your Order you consent to Rackspace processing this information in accordance with the Rackspace Privacy Statement (<https://www.rackspace.com/information/legal/privacystatement>). Rackspace Group companies may use the information you provide in this Service Order to provide the services to your company, to send to you and your company direct marketing messages, and for other purposes detailed in the Rackspace Privacy Statement.

